

# **Panasonic**







# **Installation Manual**

# AIR-TO-WATER HYDROMODULE + TANK

ADC0916H9E8

# Required tools for Installation Works

Philips screw driver 5 Pipe cutter 9 Megameter 58.8 Nem (5.8 kgfem) 65 Nem (6.5 kgfem) Level gauge Reamer 10 Multimeter 117.6 Nem (11.8 kgfem) 3 Electric drill Knife 11 Torque wrench Spanner Measuring tape 42 N•m (4.2 kgf•m)

# **SAFETY PRECAUTIONS**

- Read the following "SAFETY PRECAUTIONS" carefully before installation of Air-To-Water Hydromodule + Tank (here after referred to as "Tank Unit").
- Electrical works and water installation works must be done by licensed electrician and licensed water system installer respectively. Be sure to use the correct
  rating and main circuit for the model to be installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below.
   Incorrect installation due to ignorance or negligence of the instructions will cause harm or damage, and the seriousness is classified by the following indications.
- Please leave this installation manual with the unit after installation.

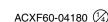
⚠ WARNING	This indication shows the possibility of causing death or serious injury.
⚠ CAUTION	This indication shows the possibility of causing injury or damage to properties only.

The items to be followed are classified by the symbols:

	The items to be followed to	to items to be followed also states med by the symbols.				
	Symbol with white background denotes item that is PROHIBITED from doing.					
Symbol with dark background denotes item that must be carried out.						

- Carry out test run to confirm that no abnormality occurs after the installation. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.
- If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.

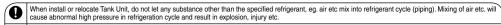
	<u></u> WARNING			
Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliant contact, poor insulation or over current will cause electrical shock or fire.				
0	Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.			
$\Diamond$	Keep plastic bag (packaging material) away from small children, it may cling to nose and mouth and prevent breathing.			
$\Diamond$	Do not use pipe wrench to install refrigerant piping. It might deform the piping and cause the unit to malfunction.			
0	Do not purchase unauthorized electrical parts for installation, service, maintenance and etc They might cause electrical shock or fire.			
0	Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.			
0	Do not use the hot water produced by the Tank Unit for drinking or food preparation. It may cause illness to the user.			
0	Do not place containers with liquids on top of the Tank Unit. It may cause Tank Unit damage and/or fire could occurs if they leak or spill onto the Tank Unit.			
Do not use joint cable for Tank Unit / Outdoor Unit connection cable. Use specified Tank Unit / Outdoor Unit connection cable, refer to instruct THE CABLE TO THE TANK UNIT and connect lightly for Tank Unit / Outdoor Unit connection. Clamp the cable so that no external force witerminal. If connection or fixing is not perfect, it will cause heat up or fire at the connection.				
0	For electrical work, follow local wiring standard, regulation and this installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.			
0	For water circuit installation work, follow to relevant European and national regulations (including EN61770) and local plumbing and building regulation codes.			
Engage dealer or specialist for installation. If installation done by the user is defective, it will cause water leakage, electrical shock or fire.				
0	<ul> <li>This is a R410A model, when connecting the piping, do not use any existing (R22) pipes and flare nuts. Using such same may cause abnormally high pressure in the refrigeration cycle (piping), and possibly result in explosion and injury. Use only R410A refrigerant.</li> <li>Thickness for copper pipes used with R410A must be 0.8 mm or more. Never use copper pipes thinner than 0.8 mm.</li> </ul>			





It is desirable that the amount of residual oil is less than 40 mg/10 m.







- Install at a strong and firm location which is able to withstand the set's weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.
- This equipment is strongly recommended to be installed with Residual Current Device (RCD) on-site according to the respective national wiring rules or countryspecific safety measures in terms of residual current.
- During installation, install the refrigerant piping properly before run the compressor. Operation of compressor without fixing refrigeration piping and valves at opened condition will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
- During pump down operation, stop the compressor before remove the refrigeration piping. Removal of refrigerant piping while compressor is operating and valves are opened will cause suck-in of air, abnormal high pressure in refrigerant cycle and result in explosion, injury etc.
- Tighten the flare nut with torque wrench according to specified method. If the flare nut is over tightened, after a long period, the flare may break and cause refrigerant gas leakage.
- After completion of installation, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.
- Ventilate the room if there is refrigerant gas leakage during operation. Extinguish all fire sources if present. It may cause toxic gas when the refrigerant contacts with fire.
- A Only use the supplied or specified installation parts, else, it may causes unit vibrate loose, water leakage, electrical shock or fire.
- If there is any doubt about the installation procedure or operation, always contact the authorized dealer for advice and information.

This system is multi supply appliance. All circuits must be disconnected before accessing the unit terminals.

- Select a location where in case of water leakage, the leakage will not cause damage to other properties.
- When installing electrical equipment at wooden building of metal lath or wire lath, in accordance with electrical facility standard, no electrical contact between equipment and building is allowed. Insulator must be installed in between.
- Any work carried out on the Tank Unit after removing any panels which is secured by screws, must be carried out under the supervision of authorized dealer and licensed installation contractor.
- For cold water supply has a backflow regulator, check valve or water meter with check valve, provisions for thermal expansion of water in the hot water system
- must be provided. Otherwise it will cause water leakage. The piping installation work must be flushed before Tank Unit is connected to remove contaminants. Contaminants may damage the Tank Unit components.
- This installation may be subjected to building regulation approval applicable to respective country that may require to notify the local authority before installation.
- The Tank Unit must be shipped and stored in upright condition and dry environment. It may laid on its back when being moved into the building.
- Work done to the Tank Unit after remove the front plate cover that secured by screws, must be carried out under the supervision of authorized dealer, licensed installation contractor, skilled person and instructed person.
- This unit must be properly earthed. The electrical earth must not be connected to a gas pipe, water pipe, the earth of lightening rod or a telephone. Otherwise there is a danger of electrical shock in the event of an insulation breakdown or electrical earth fault in the Tank Unit.

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- 0 Do not install the Tank Unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.
- Do not release refrigerant during piping work for installation, re-installation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may
- Do not install this appliance in a laundry room or other high humidity location. This condition will cause rust and damage to the unit.
- Make sure the insulation of power supply cord does not contact hot part (i.e. refrigerant piping, water piping) to prevent from insulation failure (melt).
- Do not apply excessive force to water pipes that may damage the pipes. If water leakage occurs, it will cause flooding and damage to other properties.
- Do not transport the Tank Unit with water inside the unit. It may cause damage to the unit.
- A Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
- Select an installation location which is easy for maintenance.

#### Power supply connection to Tank Unit.

- Power supply point should be in easily accessible place for power disconnection in case of emergency.
   Must follow local national wiring standard, regulation and this installation instruction.
- Strongly recommended to make permanent connection to a circuit breaker.
  - Power Supply 1: Use approved 20A 4-poles circuit breaker with a minimum contact gap of 3.0mm.
  - Power Supply 2: Use approved 20A 4-poles circuit breaker with a minimum contact gap of 3.0mm.
- Ensure the correct polarity is maintained throughout all wiring. Otherwise, it will cause electrical shock or fire.
- After installation, check the water leakage condition in connection area during test run. If leakage occurs, it will cause damage to other properties.
- If the Tank Unit not operates for long time, the water inside the Tank Unit should be drained.
  - It may need three or more people to carry out the installation work. The weight of Tank Unit might cause injury if carried by one person.







Installation work



#### Attached accessories

No.	Accessory part	Qty.	No.	Accessory part	Qty.
1	Adjustable Feet	4	3	Packing	1
2	Drain Elbow	1	4	Remote Controller Cover	1

#### Ontional Accessories

optional / tooosoonioo				
No.	Accessories part	Qty.		
5	Optional PCB (CZ-NS4P)	1		
6	Network Adaptor (CZ-TAW1) and Extension Cable (CZ-TAW1-CBL)	1		

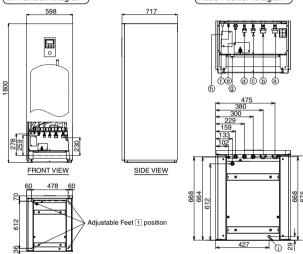
# Field Supply Accessories (Optional)

No.	No. Part		Model	Specifications	Maker
T:	2-way valve kit	Electromotoric Actuator	SFA21/18	AC230V	Siemens
1'	*Cooling model	2-port Valve	VVI46/25		Siemens
l ii	Room thermostat	Wired	PAW-A2W-RTWIRED	AC230V	
"		Wireless	PAW-A2W-RTWIRELESS	AC230V	_
iii	Mixing valve		167032	AC230V	Caleffi
iv	Pump	-	Yonos 25/6	AC230V	Wilo
٧	Buffer tank sensor	-	PAW-A2W-TSBU	-	-
vi	Outdoor sensor	-	PAW-A2W-TSOD	-	-
vii	Zone water sensor		PAW-A2W-TSHC	-	-
viii	Zone room sensor	-	PAW-A2W-TSRT	-	-
ix	Solar sensor	-	PAW-A2W-TSSO	-	-

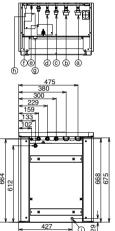
■ It is recommended to purchase the field supply accessories listed in above table.

# Dimension Diagram

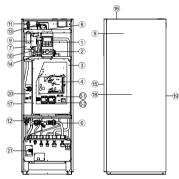
BOTTOM VIEW



(Tube Position Diagran	n
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# Main Components Diagram



- Remote Controller
- Water Pump Control Board Cover
- Main PCB
  Three Phase RCCB (Main Power)
- Three Phase RCCB (Backup Heater) Water Filter Set
- Heater Assembly
- 3-Way Valve (Not Visible)
  Overload Protector (Not Visible)
- Expansion Vessel (Not Visible)
- Air Purge Valve Pressure Relief Valve
- Flow Sensor
- Water Pressure Gauge
- Front Plate
- 16 17) Top Plate
- 17 Right Plate18 Left Plate
- Rear Plate
- Tank Sensor (Not Visible)
- 2 Safety Relief Valve

#### Tube Connector Function Connector Size Water Inlet (From Space Heating/Cooling) R 1¼" (a) 6 Water Outlet (To Space Heating/Cooling) R 11/4" Cold Water Inlet (Domestic Hot Water Tank) R ¾" 0 R 3/4" 0 Hot Water Outlet (Domestic Hot Water Tank) Refrigerant Gas 7/8-14UNF **(e)** Refrigerant Liquid 5/8-18LINE 1 Domestic Hot Water Tank Discharge (Drain Tap) 0 Rc 1/2 Type: Ball Valve h Pressure Relief Valve Drainage Drain Water Hole $\bigcirc$

Model	Conneity (L)	Weight (kg)		
iviodel	Capacity (L)	Empty	Full	
ADC0916H9E8	185	126	311	

# **SELECT THE BEST LOCATION**

П	Install the T	ank Unit in	indoors	with fros	st free	weather	proo
	location onl	y.					

Must install on a flat horizontal and solid hard surface.

There should not be any heat source or steam near the Tank Unit.

A place where air circulation in the room is good.

A place where drainage can be easily done (e.g. Utility room). A place where Tank Unit's operation noise will not cause

discomfort to the user. A place where Tank Unit is far from door way. A place where accessible for maintenance.

Ensure to keep minimum distance of spaces as illustrated below from wall, ceiling, or other obstacles.

A place where flammable gas leaking might not occur.

Secure the Tank Unit to prevent it being knocked over accidentally or during earthquakes.

Please avoid installations which expose the Tank Unit to any of the following conditions:

Extraordinary environment conditions; installation in frost or exposure to unfavorable weather conditions.

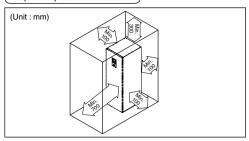
Voltage input exceeding the specified voltage.







### Required space for installation



# Transport and Handling

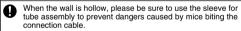
- Be careful during transportating the unit so that it is not damaged by impact.
- Only remove the packaging material once it has reached it is desired installation location.
- It may need three or more people to carry out the installation work. The weight of Tank Unit might cause injury if carried by one person.
- The Tank Unit can be transported either in vertical or horizontal. - If it transported in horizontal, make
  - sure Front of packaging material (printed with "FRONT") must facing upwards.
  - If it transported in vertical, use the hand holes on sides, slide and move to the desired location.
- Fix the Adjustable Feet 1, if the Tank unit installed on a uneven



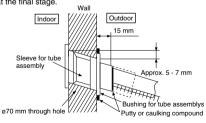
# TO DRILL A HOLE IN THE WALL AND INSTALL A **SLEEVE OF PIPING**

- 1. Make a Ø70 mm through hole.
- Insert the piping sleeve to the hole.
- 3. Fix the bushing to the sleeve.
- 4. Cut the sleeve until it extrudes about 15 mm from the wall.

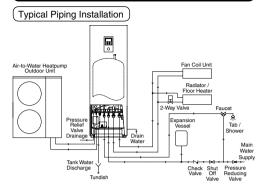
# 



5. Finish by sealing the sleeve with putty or caulking compound at the final stage.



# **PIPING INSTALLATION**



# Access to Internal Components

# 

This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.



# ∴ CAUTION

Open or close the Front Plate carefully. The heavy Bottom Front Plate may injures

# Open and Close Front Plate 15

- 1. Remove the 2 mounting screws of Bottom Front Plate 15.
- 2. Slide it upwards to unhook the Bottom Front Plate 15 hook.
- 3. Reverse above steps 1~2 for close it.

# Refrigerant Piping Installation

This Tank Unit is designed for combination with Panasonic Air-to-Water Heat Pump Outdoor Unit. If Outdoor Unit from other manufacturer are being used in combination with Panasonic Tank Unit, optimum operation and reliability of the system is not guaranteed. Thus warranty cannot be given in such case.

1. Connect Tank Unit to Air-to-Water Heatpump Outdoor Unit with correct piping size.

Mo	odel	Piping size	e (Torque)		
Tank Unit	Outdoor Unit	Gas	Liquid		
	WH-UX09HE8 / WH-UX12HE8 / WH-UX16HE8 / WH-UD09HE8 / WH-UD12HE8 / WH-UD16HE8	ø15.88mm (5/8") [65 N•m]	ø9.52mm (3/8") [42 N•m]		







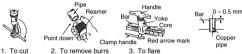
# **⚠** CAUTION

Do not overtighten, overtightening may cause gas leakage.

- Please make flare after inserting flare nut (located at joint portion of tube assembly) onto the copper pipe. (In case of using long piping)
- Do not use pipe wrench to open refrigerant piping. Flare nut may be broken and cause leakage. Use proper spanner or ring wrench.
- 4. Connect the piping:
  - Align the centre of piping and sufficiently tighten the flare nut with fingers.
  - Further tighten the flare nut with torque wrench in specified torque as stated in the table.

# CUTTING AND FLARING THE PIPING

- 1. Please cut using pipe cutter and then remove the burrs.
- Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- 3. Please make flare after inserting the flare nut onto the copper pipes.





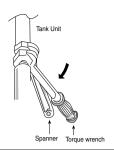
When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

# Water Piping Installation

- Avoid to use abnormally aggressive water which does not conform to EN 98/83 EC, hereunder Chloride content (maximum 250 mg/ litre), Sulphate content (maximum 250 mg/litre) and combination of Chloride / Sulphate content (maximum 300 mg/litre in total).
- Please engage a licensed water circuit installer to install this water circuit.
- This water circuit must comply with relevant European and national regulations (including EN61770), and local building regulation codes.
- Ensure the components installed in the water circuit could withstand water pressure during operation.
- Do not use worn out tube.
- Do not apply excessive force to pipes that may damage the pipes.
  Choose proper sealer which can withstand the pressures and
- Choose proper sealer which can withstand the pressures an temperatures of the system.
- Make sure to use two spanners to tighten the connection. Further tighten the nuts with torque wrench in specified torque as stated in the table.
- Cover the pipe end to prevent dirt and dust when inserting it through a wall.
  Choose proper sealer which can withstand the pressures and
- temperatures of the system.

  If non-brass metallic piping is used for installation, make sure to
- If non-brass metallic piping is used for installation, make sure to insulate the pipes to prevent galvanic corrosion.
- Do not connect galvanised pipes, this will cause galvanic corrosion.
   Use correct put for all Tank Unit tube connections and clean
- Use correct nut for all Tank Unit tube connections and clean all tubes with tap water before installation. See Tube Position Diagram for detail.

Tube Connector	Nut Size	Torque
@ & b	RP 1¼"	117.6 N•m
© & @	RP ¾"	58.8 N•m



# **↑** CAUTION

Do not overtighten, overtightening may cause water leakage.

- Make sure to insulate the water circuit pipes to prevent reduction of heating capacity.
- After installation, check the water leakage condition in connection area during test run.
- Failure to connect the tube appropriately might cause the Tank Unit malfunction.
- Protection From Frost:

If the Tank Unit is being exposed to frost while power supply failure or pump operating failure, drain the system. When water is idle inside the system, freezing up is very likely to happen which could damage the system. Make sure the power supply is turned off before draining. Heater Assembly (§) may be damaged under dry heating.

Corrosion Resistance:

Duplex stainless steel is naturally corrosion resistant to mains water supply. No specific maintenance is required to maintain this resistance. However, please note that Tank Unit is not quaranteed for use with a private water supply.

 It is recommended to use a tray (field supply) to collect water from the Tank Unit if water leakage occur.

#### (A) Space Heating/Cooling Pipework

- Connect Tank Unit Tube Connector ® to outlet connector of Panel/ Floor heater.

  - Failure to connect the tube appropriately might cause the Tank Unit malfunction.
  - Refer below table for the rated flow rate of each particular Outdoor Unit.

Model		Rated Flow Rate (I/min)	
Tank Unit	Outdoor Unit	Cool	Heat
	WH-UX09HE8	20.1	25.8
	WH-UX12HE8	28.7	34.4
ADC0916H9E8	WH-UX16HE8	35.0	45.9
ADC0916H9E6	WH-UD09HE8	20.1	25.8
	WH-UD12HE8	28.7	34.4
	WH-UD16HE8	35.0	45.9

#### (B) Domestic Hot Water Tank Pipework

- It's strongly recommended to install an expansion vessel (field supply) in the Domestic Hot Water Tank circuit. Refer Typical Piping Installation section to locate the expansion vessel.
  - Recommended pre-charge pressure of the expansion vessel (field supply) = 0.35MPa (3.5 bars)
- In high water pressure or water supply is above 500kPa, please install the Pressure Reducing Valve for water supply. If the pressure higher than that, it might damage the Tank Unit.
- A Pressure Reducing Valve (field supply) with below specification is strongly advised to be installed along the line of the tube connector © of Tank Unit. Refer Typical Piping Installation section to locate both of these valves.

Recommended Pressure Reducing Valve specifications:

- Set pressure: 0.35 MPa (3.5 bars)
- Must connect a faucet to Tank Unit Tube Connector @ and main water supply, in order to supply water with appropriate temperature for shower or tap usage. Failure to do so might cause scalding.
- Failure to connect the tube appropriately might causing the Tank Unit malfunction.







# (C) Pressure Relief Valve Drainage Pipework

- Connect a drain hose to the Pressure Relief Valve hose outlet (b). The hose must be installed in a continuously downward direction
- and left open to the frost-free atmosphere.
- If drain hose is long, use a metal support fixture along the way to eliminate the wavy pattern of drain tube.
- The water may drip from this discharge hose. Therefore must quide the hose without close or block the outlet of the hose.
- Do not insert this hose into sewage hose or cleaning hose that may generate ammonia gas, sulphuric gas etc.
- If necessary, use a hose clamp to tighten the hose at drain hose connector to prevent it from
- Guide the drain hose to outdoor as illustrated at the right figure.

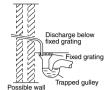


Illustration of guide drain hose to outdoor

# (D) Domestic Hot Water Tank Discharge (Drain Tap) and Safety Relief Valve Pipework

- Safety Relief Valve 0.8MPa (8 bars) incorporated in Domestic Hot Water Tank.
- Drain Tap and Safety Relief Valve discharge fittings share the
- same drainage outlet. Use R½" male connector for this drainage outlet connection (Tube
- connector @). Piping must always be installed in a continuously downward direction. It must not be longer than 2m, with no more than 2 elbows,
- and must not allow condensation to build up or freezing to occur. The pipe from this drainage outlet fitting must not be shut off. The discharge must be freed
- The end of this pipework must be in such a way so that the outlet is visible and can not cause any damage. Keep away from electrical components
- It is recommended to fit a tundish into this @ pipework. Tundish should be visible and positioned away from frost environment and electrical components.

# (E) Drain Elbow and Hose Installation

- Fix the Drain Elbow 2 and Packing 3 to the bottom of Drain Water Hole ①
- Use inner diameter 17 mm drain hose in the market.
- This hose must to be installed in a continuously downward direction and in a frost-free environment. Improper drain piping may cause water leakage hence damage the furnitures. Guides this hose outlet to outdoor only.
- Do not insert this hose into sewage or drain pipe that may
- generate ammonia gas, sulphuric gas, etc.

  If necessary, use hose clamp to further tighten the hose at drain hose connector to prevent leakage.
- Water will drip from this hose, therefore the outlet of this hose must be installed in an area where the outlet cannot become blocked.



# CONNECT THE CABLE TO THE TANK UNIT

# ♠ WARNING

This section is for authorized and licensed electrician only. Work behind the Control Board Cover 3 secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

# Fixing of Power Supply Cable and Connecting Cable

 Connecting cable between Tank Unit and Outdoor Unit shall be approved polychloroprene sheathed flexible cord, type designation 60245 IEC 57 or heavier cord. See below table for cable size requirement.

Model		Connecting Cable
Tank Unit	Outdoor Unit	Size
ADC0916H9E8	WH-UX09HE8 /	
	WH-UX12HE8 /	
	WH-UX16HE8 /	6 x 1.5 mm <sup>2</sup>
	WH-UD09HE8 /	0 X 1.3 111111
	WH-UD12HE8 /	
	WH-UD16HE8	

- Ensure the colour of wires of Outdoor Unit and the terminal no. are the same to the Tank Unit respectively.
- Earth wire shall be longer than the other wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the Holder (Clamper).
- 2. An isolating device must be connected to the power supply cable. Isolating device (disconnecting means) should have minimum 3.0 mm contact gap.
  - Connect the approved polychloroprene sheathed power supply 1 cord and power supply 2 cord and type designation 60245 IEC 57 or heavier cord to the terminal board, and to the other end of the cord to isolating device (Disconnecting means). See below table for cable size requirement.

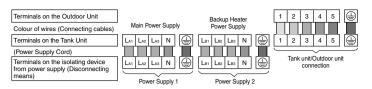
Me	del Power			Isolating	Recommended
Tank Unit	Outdoor Unit	Supply Cord	Cable Size	Devices	RCD
	WH-UX09HE8 / WH-UX12HE8 /	1	5 x 1.5 mm <sup>2</sup>	20A	30mA, 4P, type A
ADC0916H9E8	WH-UX16HE8 / WH-UD09HE8 / WH-UD12HE8 / WH-UD16HE8	2	5 x 1.5 mm <sup>2</sup>	20A	30mA, 4P, type AC

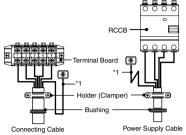
3. To avoid the cable and cord being damaged by sharp edges, the cable and cord must be passed through a bushing (located at the bottom of Control Board) before terminal board. The bushing must be used and must not be removed.







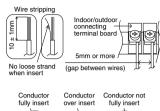




Terminal screw	Tightening torque cN•m {kgf•cm}
M4	157~196 {16~20}
M5	196~245 {20~25}

<sup>\*1 -</sup> Earth wire must be longer than other cables for safety reasons

# WIRE STRIPPING AND CONNECTING REQUIREMENT







# CONNECTING REQUIREMENT

For Tank Unit with UX09HE8 / UX12HE8 / UX16HE8 / UD09HE8 / UD12HE8 / UD16HE8

- The equipment's power supply 1 complies with IEC/EN 61000-3-2.
- The equipment's power supply 1 complies with IEC/EN 61000-3-3 and can be connected to current supply network.
- The equipment's power supply 2 complies with IEC/EN 61000-3-2.
- The equipment's power supply 2 complies with IEC/EN 61000-3-3 and can be connected to current supply network.





• Make sure all the piping installations are properly done before carry out below steps.

# CHARGE THE WATER

# For Domestic Hot Water Tank

1. Set the Domestic Hot Water Tank Discharge (Drain Tap) @ to "CLOSE".



Domestic Hot Water Tank Discharge (Drain Tap) @

- 2. Set all Tap / Shower "OPEN".
- 3. Start filling water to the Domestic Hot Water Tank via Tube Connector ©. After 20~40min, water should flow out from Tap / Shower.

Else, please contact your local authorized dealer.

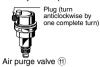
- 4. Check and make sure no water leaking at the tube connecting points.
- 5. Set the Domestic Hot Water Tank Discharge (Drain Tap) @ to "OPEN" for 10 seconds to release air from this pipeline. Then set it "CLOSE"
- 6. Turn the Safety Relief Valve knob counterclockwise slightly and hold for 10 seconds to release air from this pipeline. Then recover the knob to original position.
- Ensure Step 5 & 6 is carried out each time after charging water to Domestic Hot Water Tank.
- 8. To prevent back pressure from happening to the Safety Relief Valve, do turn the Safety Relief Valve knob counterclockwise.





# For Space Heating / Cooling

 Turn the plug on the Air Purge Valve (1) outlet anticlockwise by one complete turn from fully closed position.



2. Set the Pressure Relief Valve (2) level "DOWN".



Pressure relief valve (12)

- Start filling water (with pressure more than 0.1 MPa (1 bar)) to the Space Heating / Cooling circuit via Tube Connector @. Stop filling water if the free water flow through Pressure Relief Valve Drainage @.
- 4. Turn ON the Tank Unit and make sure Water Pump ② is running.
- Check and make sure no water leaking at the tube connecting points

# DISCHARGE THE WATER

# For Domestic Hot Water Tank

- 1. Turn OFF power supply.
- 2. Set the Domestic Hot Water Tank Discharge (Drain Tap) <sup>®</sup> to "OPEN".
- 3. Open Tap / Shower to allow air inlet.
- Turn the Safety Relief Valve knob counterclockwise slightly and hold it until all air is released from this pipeline. Then recover the knob to original position after ensured the pipeline is emptied.
- 5. After discharge, set Domestic Hot Water Tank Discharge (Drain Tap) @ to "CLOSE".

# **6** RECONFIRMATION

# **.** MARNING

Be sure to switch off all power supply before performing each of the below checkings.

# CHECK WATER PRESSURE (0.1 MPa = 1 bar)

Water pressure should not lower than 0.05 MPa (with inspects the Water Pressure Gauge (4)). If necessary add water into Tank Unit (via Tube Connector (a)).

# CHECK PRESSURE RELIEF VALVE 12

- If you do not hear a clacking sound (due to water drainage), contact your local authorized dealer.
- Push down the lever after finish checking.
- In case the water keep on draining out from the Tank Unit, switch off the system, and then contact your local authorized dealer.

# EXPANSION VESSEL 10 PRE PRESSURE CHECKING

# For Space Heating / Cooling

- Expansion Vessel with 10 L air capacity and initial pressure of 1 bar is installed in this Tank Unit.
- Total amount of water in system should be below 200 L. (Inner volume of Tank Unit's pining is about 5 L)
- (Inner volume of Tank Unit's piping is about 5 L)

  If total amount of water is over 200 L, please add another expansion vessel. (field supply)
- Please keep the installation height difference of system water circuit within 10 m.

# CHECK RCCB

Ensure the RCCB set to "ON" condition before check RCCB. Turn on the power supply to the Tank Unit.

This testing could only be done when power is supplied to the Tank Unit.

# ↑ WARNING

Be careful not to touch parts other than RCCB test button when the power is supplied to Tank Unit. Else, electrical shock may happen.

- Push the "TEST" button on the RCCB. The lever would turn down and indicate "0", if it functions normal.
- Contact authorized dealer if the RCCB malfunction.
- Turn off the power supply to the Tank Unit.
- If RCCB functions normal, set the lever to "ON" again after testing finish.

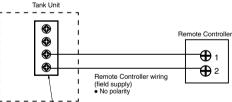
# 7 INSTALLATION OF REMOTE CONTROLLER AS ROOM THERMOSTAT

 Remote Controller ① mounted to the Tank Unit can be moved to the room and serve as Room Thermostat.

#### Installation Location

- Install at the height of 1 to 1.5 m from the floor (Location where average room temperature can be detected).
- Install vertically against the wall.
- Avoid the following locations for installation.
- 1. By the window, etc. exposed to direct sunlight or direct air.
- In the shadow or backside of objects deviated from the room airflow.
- Location where condensation occurs (The Remote Controller is not moisture proof or drip proof.)
- 4. Location near heat source.
- Uneven surface.
- Keep distance of 1 m or more from the TV, radio and PC. (Cause of fuzzy image or noise)

# Remote Controller Wiring



Terminal for Remote Controller wiring

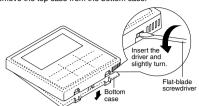
- Remote Controller cable shall be (2 x min 0.3 mm²), of double insulation PVC-sheathed or rubber sheathed cable. Total cable length shall be 50 m or less.
- Be careful not to connect cables to other terminals of Tank Unit (e.g. power source wiring terminal). Malfunction may occur.
- Do not bundle together with the power source wiring or store in the same metal tube. Operation error may occur.

8

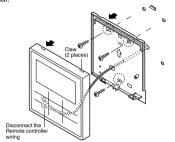


# Remove The Remote Controller From Tank Unit

1. Remove the top case from the bottom case.



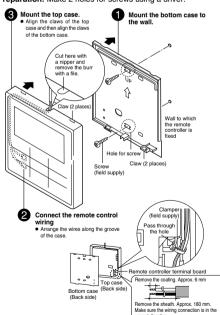
Remove the wiring between Remote controller and Tank Unit terminal.



# Mounting The Remote Controller

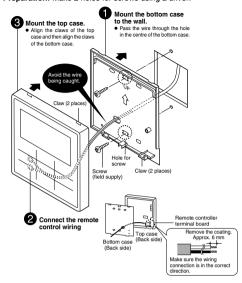
For exposed type

Preparation: Make 2 holes for screws using a driver.



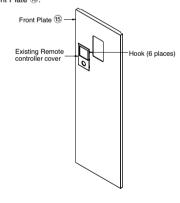
# For embedded type

Preparation: Make 2 holes for screws using a driver.



# Replace The Remote Controller Cover

- Replace the existing Remote controller cover with Remote controller cover 4 to close the hole left after remove the Remote controller.
- 1. Release the Remote controller cover's hooks from behind the Front Plate (15).

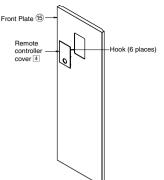








Press from front to fix the Remote controller cover 4 on the front plate.



# 8 TEST RUN

- 1. Before test run, make sure below items have been checked:-
  - a) Pipework are properly done.
  - b) Electric cable connecting work are properly done.
  - c) Tank Unit is filled up with water and trapped air is released.
  - d) Please turn on the power supply after filling the tank until full.
  - e) In order to check whether the tank is full, switch heater once for about 10 min.
- Switch ON the power supply of the Tank Unit. Set the Tank Unit RCCB to "ON" condition. Then, please refer to the Operation Instruction for operation of Remote Controller ①.
- 3. For normal operation, Water Pressure Gauge (4) reading should be in between 0.05 MPa and 0.3 MPa. If necessary, adjust the Water Pump (2) SPEED accordingly to obtain normal water pressure operating range. If adjust Water Pump (2) SPEED cannot solve the problem, contact your local authorized dealer.

# RESET OVERLOAD PROTECTOR 9

Overload Protector (9) a serves the safety purpose to prevent the water over heating. When the Overload Protector (9) a trip at high water temperature, take below steps to reset it.

- 1. Take out the cover.
- 2. Use a test pen to push the centre button gently in order to reset the Overload Protector (9).
- 3. Fix the cover to the original fixing condition.



# 9 MAINTENANCE

 In order to ensure safety and optimal performance of the Tank Unit, seasonal inspections on the Tank Unit, functional check of RCCB, field wiring and piping have to be carried out at regular intervals. This maintenance should be carried out by authorized dealer. Contact dealer for scheduled inspection.

# Maintenance for Water Filter Set 6

- 1. Turn OFF power supply.
- 2. Set the two valves for the Water Filter Set 6 to "CLOSE".
- Take off the clip, then gently pull out the mesh. Beware of small amount water drain out from it.
- Clean the mesh with warm water to remove all the stain. Use soft brush if necessary.
- 5. Reinstall the mesh to the Water Filter Set (6) and set back the clip on it.
- 6. Set the two valves for the Water Filter Set ⑥ to "OPEN".
- 7. Turn ON power supply.

# Maintenance for Safety Relief Valve 2

 It is strongly recommended to operate the valve by turn the knob counter clockwise to ensure free water flow through discharge pipe at regular intervals to ensure it is not blocked and to remove lime deposit.

# PROPER PUMP DOWN PROCEDURE

# **⚠** WARNING

Strictly follow the steps below for proper pump down procedure. Explosion may occur if the steps are not followed as per sequence.

- When the Tank Unit is not in operation (standby), enter the Service setup menu in the Remote Controller and select Pump down operation to turn it ON. (See APPENDIX for detail)
- After 10~15 minutes, (after 1 or 2 minutes in case very low ambient temperatures (< 10°C)), fully close 2 way valve on Outdoor Unit.
- 3. After 3 minutes, fully close 3 way valve on Outdoor Unit.
- 4. Press the "OFF/ON" switch on the Remote Controller ① to stop pump down operation.
- Remove the refrigerant piping.

# CHECK ITEMS

Is the Tank Unit properly installed on the concrete floor?
Is there any gas leakage at flare nut connections?
Has the heat insulation been carried out at flare nut connection?
Is the Pressure Relief Valve @ operation normal?
Is water pressure higher than 0.05 MPa?
Is the water drainage work properly done?
Is the power supply voltage within the rated voltage range Is the cables being fixed to RCCB and terminal board firmly?
Is the cables being clamped firmly by holder (clamper)?
Is the earth wire connection properly done?
Is the RCCB operation normal?
Is the Remote Controller ① LCD operation normal?
Is there any abnormal sound?
Is the heating operation normal?

Is the Tank unit water leak free on test run?

Is the Safety Relief Valve knob turned for releasing air?







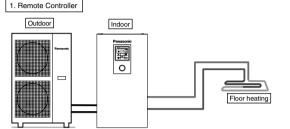
# **APPENDIX**

# 1 Variation of system

This section introduces variation of various systems using Air-To-Water Heatpump and actual setting method.

# 1-1 Introduce application related to temperature setting.

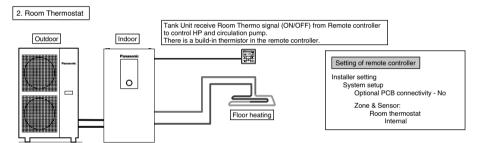
Temperature setting variation for heating



Setting of remote controller Installer setting System setup Optional PCB connectivity - No

Zone & Sensor: Water temperature

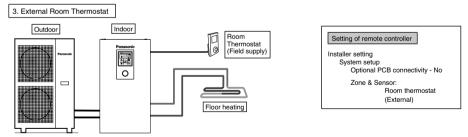
Connect floor heating or radiator directly to the Tank Unit. Remote controller is installed on Tank Unit. This is the basic form of the most simple system.



Connect floor heating or radiator directly to the Tank Unit.

Remove remote controller from Tank Unit and install it in the room where floor heating is installed.

This is an application that uses remote controller as Room Thermostat.



Connect floor heating or radiator directly to Tank Unit. Remote controller is installed on Tank Unit.

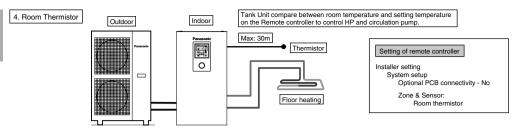
Install separate external Room Thermostat (field supply) in the room where floor heating is installed.

This is an application that uses external Room Thermostat.









Connect floor heating or radiator directly to Tank Unit.

Remote controller is installed on Tank Unit.

Install separate external room thermistor (specified by Panasonic) in the room where floor heating is installed.

This is an application that uses external room thermistor.

There are 2 kinds of circulation water temperature setting method.

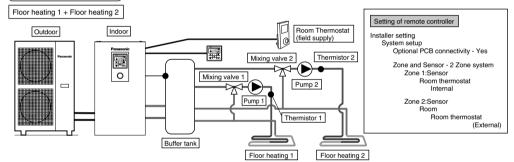
Direct: set direct circulation water temperature (fixed value)

Compensation curve: set circulation water temperature depends on outdoor ambient temperature In case of Room thermo or Room thermistor, compensation curve can be set.

In this case, compensation curve is shifted according to the thermo ON/OFF situation.

(Example) If room temperature increasing speed is; very slow → shift up the compensation curve very fast → shift down the compensation curve

# Examples of installations



Connect floor heating to 2 circuits through buffer tank as shown in the figure.

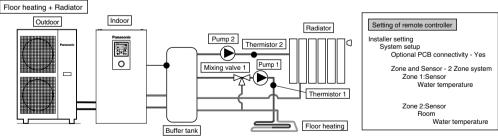
Install mixing valves, pumps and thermistors (specified by Panasonic) on both circuits.

Remove remote controller from Tank Unit, install it in one of the circuit and use it as Room Thermostat. Install external Room Thermostat (field supply) in another circuit.

Both circuits can set circulation water temperature independently.

Install buffer tank thermistor on buffer tank.

It requires connection setting of buffer tank and  $\Delta T$  temperature setting at heating operation separately. This system requires Optional PCB (CZ-NS4P).



Connect floor heating or radiator to 2 circuits through buffer tank as shown in figure.

Install pumps and thermistors (specified by Panasonic) on both circuits. Install mixing valve in the circuit with lower temperature among the 2 circuits.

(Generally, if install floor heating and radiator circuit at 2 zones, install mixing valve in floor heating circuit.)

Remote controller is installed on Tank Unit.

For temperature setting, select circulation water temperature for both circuits.

Both circuits can set circulation water temperature independently.

Install buffer tank thermistor on buffer tank.

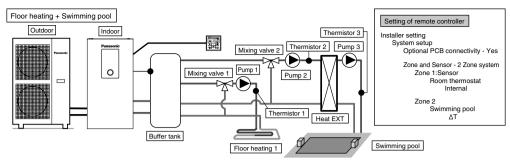
It requires connection setting of buffer tank and  $\Delta T$  temperature setting at heating operation separately. This system requires the Optional PCB (CZ-NS4P).

Mind that if there is no mixing valve at the secondary side, the circulation water temperature may get higher than setting temperature.









Connect floor heating and swimming pool to 2 circuits through buffer tank as shown in figure.

Install mixing valves, pumps and thermistors (specified by Panasonic) on both circuits.

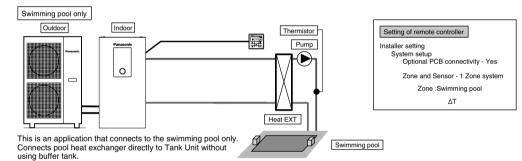
Then, install additional pool heat exchanger, pool pump and pool sensor on pool circuit

Remove remote controller from Tank Unit and install in room where floor heating is installed. Circulation water temperature of floor heating and swimming pool can be set independently. Install buffer tank sensor on buffer tank.

It requires connection setting of buffer tank and  $\Delta T$  temperature setting at heating operation separately. This system requires the Optional PCB (CZ-NS4P).

# # Must connect swimming pool to "Zone 2".

If it is connected to swimming pool, operation of pool will stop when "Cooling" is operated.

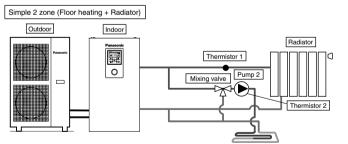


Install pool pump and pool sensor (specified by Panasonic) at secondary side of the pool heat exchanger.

Remove remote controller from Tank Unit and install in room where floor heating is installed.

Temperature of swimming pool can be set independently. This system requires the Optional PCB (CZ-NS4P).

In this application, cooling mode cannot be selected. (not display on remote controller)



This is an example of simple 2 zone control without using buffer tank.

Built-in pump from Tank Unit served as a pump in zone 1.

Install mixing valve, pump and thermistor (specified by Panasonic) on zone 2 circuit.

Please be sure to assign high temperature side to zone 1 as temperature of zone 1 cannot be adjusted.

Zone 1 thermistor is required to display temperature of zone 1 on remote controller.

Circulation water temperature of both circuits can be set independently.

(However, temperature of high temperature side and low temperature side cannot be reversed)

This system requires the Optional PCB (CZ-NS4P).

# (NOTE)

- Thermistor 1 does not affect operation directly. But error happens if it is not installed.

  Please adjust flow rate of zone 1 and zone 2 to be in balance. If it is not adjusted correctly, it may affects the performance. (If zone 2 pump flow rate is too high, there is possibility that no hot water flowing to zone 1.) Flow rate can be confirmed by "Actuator Check" from maintenance menu.







Setting of remote controller

Operation setup

Optional PCB connectivity - Yes

Zone and Sensor - 2 Zone system Zone 1:Sensor

ΔT for heating ON - 1°C

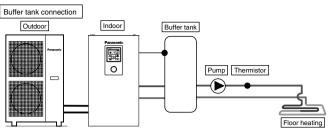
ΔT for cooling ON − 1°C

Water temperature Zone 2:Sensor Room

Water temperature

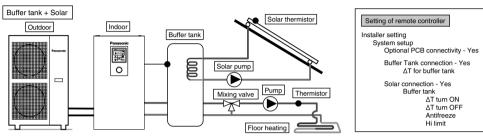
Installer setting System setup





Setting of remote controller 
Installer setting 
System setup 
Optional PCB connectivity - Yes 
Buffer Tank connection - Yes  $\Delta T$  for buffer tank

This is an application that connects the buffer tank to the Tank Unit. Buffer tank's temperature is detected by buffer tank thermistor (specified by Panasonic). This system requires Optional PCB (CZ-NS4P).



This is an application that connects the buffer tank to the Tank Unit before connecting to the solar water heater to heat up the tank. Buffer tank's temperature is detected by buffer tank thermistor (specified by Panasonic).

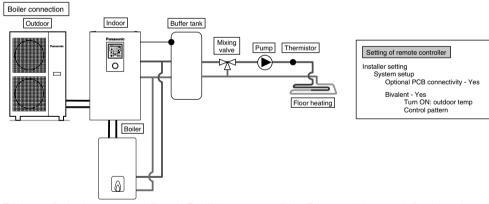
Solar panel's temperature is detected by solar thermistor (specified by Panasonic).

Buffer tank shall use tank with built-in solar heat exchange coil independently.

During winter season, solar pump for circuit protection will be activated continuously. If does not want to activate the solar pump operation, please use glycol and set the anti-freezing operation start temperature to -20°C.

Heat accumulation operates automatically by comparing the temperature of tank thermistor and solar thermistor.

This system requires Optional PCB (CZ-NS4P).



This is an application that connects the boiler to the Tank Unit, to compensate for insufficient capacity by operate boiler when outdoor temperature drops & heat pump capacity is insufficient.

Boiler is connected parallel with heat pump against heating circuit.

There are 3 modes selectable by remote controller for boiler connection.

Besides that, an application that connects to the DHW tank's circuit to heat up tank's hot water is also possible.

(Operation setting of boiler shall be responsible by installer.)

This system requires Optional PCB (CZ-NS4P).

Depending on the settings of the boiler, it is recommended to install buffer tank as temperature of circulating water may get higher. (It must connect to buffer tank especially when selecting Advanced Parallel setting.)



# 

Make sure the boiler and its integration in the system complies with applicable legislation.

Make sure the return water temperature from the heating circuit to the Tank Unit does NOT exceed 55°C. Boiler is turned off by safety control when the water temperature of the heating circuit exceed 85°C.



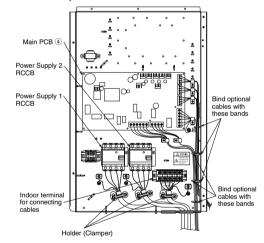




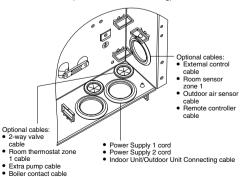
# 2 How to fix cable

Connecting with external device (optional)

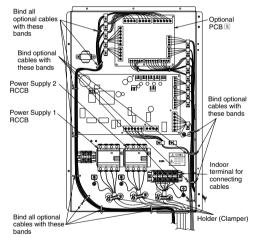
- All connections shall follow to the local national wiring standard.
- It is strongly recommended to use manufacturer-recommended parts and accessories for installation.
- For connection to main PCB 4
- Two-way valve shall be spring and electronic type, refer to "Field Supply Accessories" table for details. Valve cable shall be (3 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier, or similarly double insulation sheathed cable.
  - \*note: Two-way Valve shall be CE marking compliance
    - component
    - Maximum load for the valve is 9.8VA.
- Room thermostat cable must be (4 or 3 x min 0.5 mm²), of type designation 60245 IEC 57 or heavier cord, or similarly double insulation sheathed cable.
- Extra pump cable shall be (2 x min 1.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- Boiler contact cable shall be (2 x min 0.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- 5. External control shall be connected to 1-pole switch with min 3.0 mm contact gap. Its cable must be (2 x min 0.5 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable. \*note: - Switch used shall be CE compliance component.
  - Maximum operating current shall be less than 3A
- 6. Room sensor zone 1 cable shall be (2 x min 0.3 mm²) double insulation layer of PVC-sheathed or rubber-sheathed.
- Outdoor air sensor cable shall be (2 x min 0.3 mm²) double insulation layer of PVC-sheathed or rubber-sheathed.



How to guide the optional cables and power supply cord (view without internal wiring)



- For connection to Optional PCB 5
- 1. By connecting Optional PCB, 2 Zone temperature control can be achieved. Please connect mixing valves, water pumps and thermistors in zone 1 and zone 2 to each terminals in Optional
  - Temperature of each zone can be controlled independently by remote controller.
- Pump zone 1 and zone 2 cable shall be (2 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
- Solar pump cable shall be (2 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
- Pool pump cable shall be (2 x min 1.5 mm²), of type designation 60245 IEC 57 or heavier.
- Room thermostat zone 1 and zone 2 cable shall be (4 x min 0.5 mm<sup>2</sup>), of type designation 60245 IEC 57 or heavier.
- Mixing valve zone 1 and zone 2 cable shall be (3 x min 1.5 mm<sup>2</sup>). of type designation 60245 IEC 57 or heavier.
- Room sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm²) double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
- Buffer tank sensor, pool water sensor and solar sensor cable shall be (2 x min 0.3 mm²), double insulation layer (with insulation strength of minimum 30V) of PVC-sheathed or rubber-sheathed cable.
- Water sensor zone 1 and zone 2 cable shall be (2 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 10. Demand signal cable shall be (2 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 11. SG signal cable shall be (3 x min 0.3 mm²), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 12. Heat/Cool switch cable shall be (2 x min 0.3 mm<sup>2</sup>), double insulation layer of PVC-sheathed or rubber-sheathed cable.
- 13. External compressor switch cable shall be (2 x min 0.3 mm<sup>2</sup>). double insulation layer of PVC-sheathed or rubber-sheathed cable.

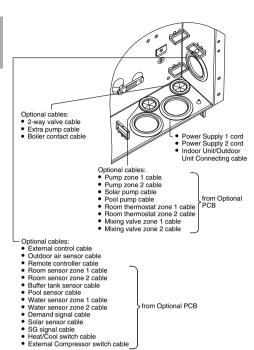


How to guide the optional cables and power supply cord (view without internal wiring)









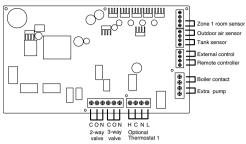
Terminal screw on PCB	Maximum tightening torque cN•m {kgf•cm}
M3	50 {5.1}
M4	120 {12.24}

# Connecting Cables Length

When connecting cables between Tank Unit and external devices, the length of the said cables must not exceed the maximum length as shown in the table.

External device	Maximum cables length (m)
Two-way valve	50
Mixing valve	50
Room thermostat	50
Extra pump	50
Solar pump	50
Pool pump	50
Pump	50
Boiler contact	50
External control	50
Room sensor	30
Outdoor air sensor	30
Buffer tank sensor	30
Pool water sensor	30
Solar sensor	30
Water sensor	30
Demand signal	50
SG signal	50
Heat/Cool switch	50
External compressor switch	50

# Connection of the main PCB



# ■ Signal inputs

Signal inputs	
Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal #It does not function when using the Optional PCB
External control	Dry contact Open=not operate, Short=operate (System setup necessary) Able to turn ON/OFF the operation by external switch
Remote controller	Connected (Please use 2 cores wire for relocation and extension. Total cable length shall be 50m or less.)

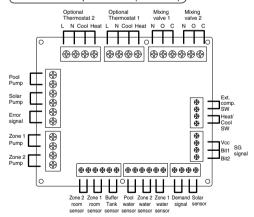
# ■ Outputs

3-way valve	AC230V N=Neutral Open, Close=direction (For circuit switching when connected to DHW tank)
2-way valve	AC230V N=Neutral Open, Close (Prevent water circuit pass through during cooling mode)
Extra pump	AC230V (Used when Tank Unit pump capacity is insufficient)
Boiler contact	Dry contact (System setup necessary)

# ■ Thermistor inputs

Zone 1 room	PAW-A2W-TSRT #It does not work when using
sensor	the Optional PCB
Outdoor air	AW-A2W-TSOD (Total cable length shall be 30m
sensor	or less)

# Connection of Optional PCB (CZ-NS4P)









#### ■ Signal inputs

Optional Thermostat	L N =AC230V, Heat, Cool=Thermostat heat, Cool terminal
SG signal	Dry contact Vcc-Bit1, Vcc-Bit2 open/short (System setup necessary) Switching SW (Please connect to the 2 contacts controller)
Heat/Cool SW	Dry contact Open=Heat, Short=Cool (System setup necessary)
External comp.SW	Dry contact Open=Comp.ON, Short=Comp.OFF (System setup necessary)
Demand signal	DC 0~10V (System setup necessary) Please connect to the DC 0~10V controller.

# ■ Outputs

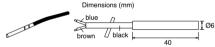
Mixing valve	AC230V N=Neutral Open, Close=mixture direction Operating time: 30s~120s
Pool pump	AC230V
Solar pump	AC230V
Zone pump	AC230V

# ■ Thermistor inputs

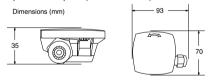
Zone room sensor	PAW-A2W-TSRT
Buffer tank sensor	PAW-A2W-TSBU
Pool water sensor	PAW-A2W-TSHC
Zone water sensor	PAW-A2W-TSHC
Solar sensor	PAW-A2W-TSSO

# Recommended External Device Specification

- This section explains about the external devices (optional) recommended by Panasonic. Please always ensure to use the correct external device during system installation.
- For optional sensor.
- Buffer tank sensor: PAW-A2W-TSBU
   Use for measurement of the buffer tank temperature.
   Insert the sensor into the sensor pocket and paste it on the buffer tank surface.

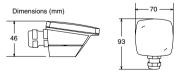


Zone water sensor: PAW-A2W-TSHC
 Use to detect the water temperature of the control zone.
 Mount it on the water piping by using the stainless steel metal strap and contact paste (both are included).

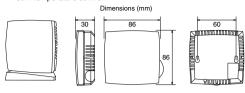


3. Outdoor sensor: PAW-A2W-TSOD

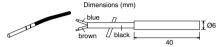
If the installation location of the outdoor unit is exposed to direct sunlight, the outdoor air temperature sensor will be unable to measure the actual outdoor ambient temperature correctly. In this case, optional outdoor temperature sensor can be fixed at a suitable location to more accurately measure ambient temperature.



Room sensor: PAW-A2W-TSRT
 Install the room temperature sensor to the room which requires room temperature control.



 Solar sensor: PAW-A2W-TSSO
 Use for measurement of the solar panel temperature.
 Insert the sensor into the sensor pocket and paste it on the solar panel surface.



Please refer to the table below for sensor characteristic of the sensors mentioned above.

Temperature (°C)	Resistance (kΩ)	Temperature (°C)	Resistance (kΩ)
30	5.326	150	0.147
25	6.523	140	0.186
20	8.044	130	0.236
15	9.980	120	0.302
10	12.443	110	0.390
5	15.604	100	0.511
0	19.70	90	0.686
-5	25.05	80	0.932
-10	32.10	70	1.279
-15	41.45	65	1.504
-20	53.92	60	1.777
-25	70.53	55	2.106
-30	93.05	50	2.508
-35	124.24	45	3.003
-40	167.82	40	3.615
		35	4.375

For optional pump.
 Power supply: AC230V/50Hz, <500W</li>
 Recommended part: Yonos 25/6: made by Wilo



For optional mixing valve. Power supply: AC230V/50Hz (input open/output close) Operating time: 30s~120s Recommended part: 167032: made by Caleffi









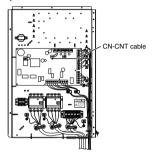
# ♠ WARNING

This section is for authorized and licensed electrician/water system installer only. Work behind the front plate secured by screws must only be carried out under supervision of qualified contractor, installation engineer or service person.

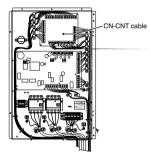
# Network Adaptor 6 Installation (Optional)

- Remove the Control Board Cover 3, then connect the cable included with this adaptor to the CN-CNT connector on the printed circuit board.
  - Pull the cable out of the Tank Unit so that there is no pinching.
  - If an Optional PCB has been installed in the Tank Unit, connect to the CN-CNT connector of the Optional PCB.

#### Connection examples: H series

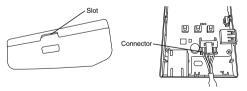


Without Optional PCB

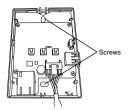


With Optional PCB

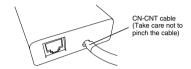
Insert a flat head screwdriver into the slot on the top of the adaptor and remove the cover. Connect the other end of the CN-CNT cable connector to the connector inside the adaptor.



3. On the wall near the Tank Unit, attach the adaptor by screwing screws through the holes in the back cover.

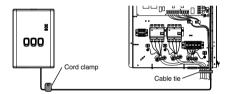


Pull the CN-CNT cable through the hole in the bottom of the adaptor and re-attach the front cover to the back cover.



Use the included cord clamp to fix the CN-CNT cable to the wall.

Pull the cable around as shown in the diagram so that external forces cannot act on the connector in the adaptor. Furthermore, on the Tank Unit end, use the included cable tie to fix the cables together.



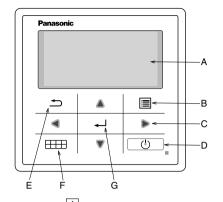




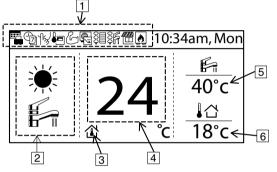


# 3 System installation

# 3-1. Remote Controller Outline



Name Function A: Main screen Display information B: Menu Open/Close main menu C: Triangle (Move) Select or change item D: Operate Start/Stop operation E: Back Back to previous item F: Quick Menu Open/Close Quick menu G: OK Confirm

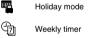


Name

Function

1: Function icon

Display set function/status



Demand control



Room heater







Powerful mode



Solar Boiler

2: Mode

Display set mode/current status of mode

Heat pump operating



Heating



Cooling



Auto



Hot water supply



Auto heating



Auto cooling

3: Temp setting



Set room temp



Compensation curve



Set direct water



Set pool temp

Display Heat temp

Display current heating temperature (it is set temperature when enclosed by line) Display current tank temperature (it is set temperature when enclosed by line)

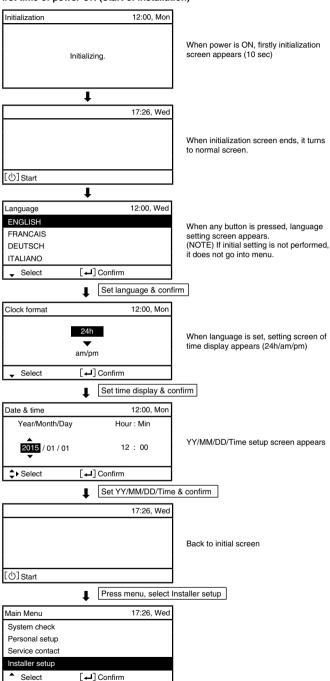
6: Outdoor temp

Display tank temp

Display outdoor temp



# First time of power ON (Start of installation)





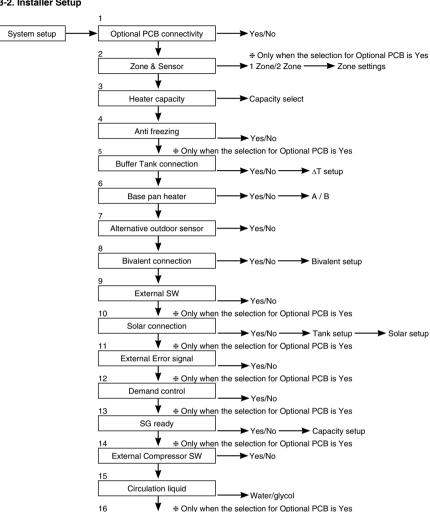


11/17/2016 9:12:39 AM

Confirm to go into Installer setup



# 3-2. Installer Setup



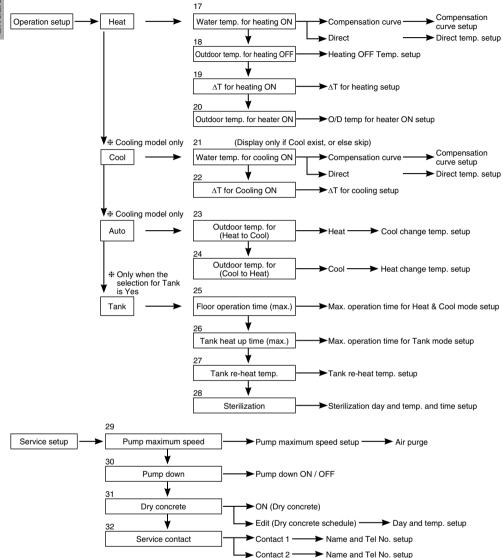
➤ Yes/No

Heat-Cool SW















# 3-3. System Setup

# 1. Optional PCB connectivity

Initial setting: No

If function below is necessary, please purchase and install Optional PCB. Please select Yes after installing Optional PCB.

- 2-zone control
- Pool
- Buffer tank
- Solar
- External error signal output
- Demand control
- SG ready
- Stop heat source unit by external SW

System setup 17:26, Wed
Optional PCB connectivity
Zone & Sensor
Heater capacity
Anti freezing

Select [ - ] Confirm

# 2. Zone & Sensor

Initial setting: Room and Water temp.

If no Optional PCB connectivity

Select sensor of room temperature control from the following 3 items

- Water temperature (circulation water temperature)
- 2 Room thermostat (Internal or External)
- 3 Room thermistor

When there is Optional PCB connectivity

- 1 Select either 1 zone control or 2 zone control.
  - If it is 1 zone, select either room or pool, select sensor
  - If it is 2 zone, after select sensor of zone 1, select either room or pool for zone 2 select sensor
- (NOTE) In 2 zone system, pool function can be set at zone 2 only.

System setup		17:26, Wed
Optional PCB conne	ectivity	
Zone & Sensor		
Heater capacity		
Anti freezing		
Select	[←] Confirm	

## 3. Heater capacity

Initial setting: Depend on model

If there is built-in Heater, set the selectable heater capacity.

(NOTE) There are models which cannot select heater.

System setup 17:26, We					
Optional PCB connectivity					
Zone & Sensor					
Heater capacity					
Anti freezing					
♣ Select [♣]	Confirm				

# 4. Anti freezing

Initial setting: Yes

Operate anti-freezing of water circulation circuit.

If select Yes, when the water temperature is reaching its freezing temperature, the circulation pump will start up. If the water temperature does not reach the pump stop temperature, back-up heater will be activated.

(NOTE) If set No, when the water temperature is reaching its freezing temperature or below 0°C, the water circulation circuit may freeze and cause malfunction

System setup		17:26, Wed			
Optional PCB co	onnectivity				
Zone & Sensor					
Heater capacity					
Anti freezing					
Select	[ 🕰 ] Confirm				

# 5. Buffer Tank connection

Initial setting: No

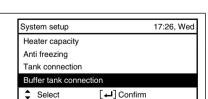
Select whether it is connected to buffer tank for heating or not.

If buffer tank is used, please set Yes.

Connect buffer tank thermistor and set,  $\Delta T$  ( $\Delta T$  use to increase primary side temp against secondary side target temp).

(NOTE) Does not display if there is no Optional PCB.

If the buffer tank capacity is not so large, please set larger value for  $\Delta T$ .









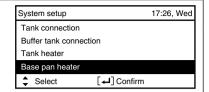
#### 6. Base pan heater

Initial setting: No

Select whether Base pan heater is installed or not. If set Yes, select to use either heater A or B.

A: Turn on Heater when heating with defrost operation only

B: Turn on Heater at heating



#### 7. Alternative outdoor sensor

Initial setting: No

Set Yes if outdoor sensor is installed.

Controlled by optional outdoor sensor without reading the outdoor sensor of heat pump unit.

System setup 17:26, Wed

Buffer tank connection
Tank heater
Base pan heater

Alternative outdoor sensor

\$\displayset{Select} \text{4} \text{Confirm}\$

#### 8. Bivalent connection

Initial setting: No

Set if heat pump linked with boiler operation.

Connect the start signal of the boiler in boiler contact terminal (main PCB). Set Bivalent connection to YES.

After that, please begin setting according to remote controller instruction. Boiler icon will be displayed on remote controller top screen.

There are 3 different modes in the boiler operation. Movement of each modes are shown below.

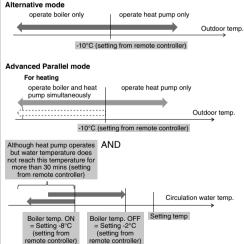
- Alternative (switch to boiler operation when drops below setting temperature)
- 2 Parallel (allow boiler operation when drops below setting temperature)
- 3 Advanced Parallel (able to slightly delay boiler operation time of parallel operation)

When the boiler operation is "ON", "boiler contact" is "ON", "\_"(underscore) will be displayed below the boiler icon. Please set target temperature of boiler to be the same as heat pump temperature.

Please set target temperature of boiler to be the same as heat pump temperature

When boiler temperature is higher than heat pump temperature, zone temperature cannot be achieved if mixing valve is not installed.

This product only allows one signal to control the boiler operation. Operation setting of boiler shall be responsible by installer.

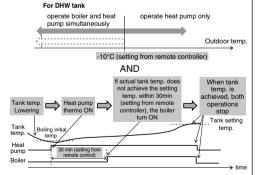


In Advanced Parallel mode, setting for both heating and tank can be made simultaneously. During operation of "Heating/Tank" mode, when each time the mode is switched, the boiler output will be reset to OFF. Please have good understanding on the boiler control characteristic in order to select the optimal setting for the system.

# System setup 17:26, Wed Tank heater Base pan heater Alternative outdoor sensor Bivalent connection Select J Confirm

Parallel mode
operate boiler and heat
pump simultaneously

Outdoor temp.







17:26. Wed

17:26, Wed



# 9. External SW

Initial setting: No

Able to turn ON/OFF the operation by external switch.

#### 10. Solar connection

Initial setting: No

Set when solar water heater is installed.

Setting include items below.

- 1 Set either buffer tank or DHW tank for connection with solar water heater.
- Set temperature difference between solar panel thermistor and buffer tank or DHW tank thermistor to operate the solar pump.
- 3 Set temperature difference between solar panel thermistor and buffer tank or
- DHW tank thermistor to stop the solar pump.

  4 Anti-freezing operation start temperature (please change setting based on usage of glycol.)
- Solar pump stop operation when it exceeds high limit temperature (when tank temperature exceed designated temperature (70~90°C))

## 11. External Error Signal

Initial setting: No

Set when external error display unit is installed. Turn on Dry Contact SW when error happened.

(NOTE) Does not display when there is no Optional PCB.

When error occurs, error signal will be ON.

After turn off "close" from the display, error signal will still remain ON.

System setup 17:26, Wed

Bivalent connection

External SW

Solar connection

[ ~ ] Confirm

External error signal

System setup

System setup

Alternative outdoor sensor

Bivalent connection External SW

Solar connection

Select

12. Demand control

Initial setting: No

Set when there is demand control.

Adjust terminal voltage within 1 ~ 10 V to change the operating current limit.

Α...

(NOTE) Does not display when there is no Optional PCB.

	_			Ext	ernal SW	
to change the operating current limit.			Sol	ar connection	ı	
			External error signal			
is no Optional PCB.		Dei	mand control			
			[	\$	Select	[←] Confirm
nalas issuid	Data		Analas issus		Data	٦
nalog input [v]	Rate [%]		Analog input [v]		Rate [%]	
30 - 11	<b>A</b> 40	i I	71-76	<b>A</b>	75	71

Analog input [v]		Rate [%]		
0.0 0.1 ~ 0.6	4	not a	ctivate	l
0.7 0.8		10	not activate	
0.9 ~ 1.1			10	П
1.2 1.3		15	10	
1.4 ~ 1.6	П		15	П
1.7 1.8		20	15	
1.9 ~ 2.1	П	- 2	20	П
2.2		25	20	
2.4 ~ 2.6	П	- 2	25	ı
2.7 2.8		30	25	
2.9 ~ 3.1	П		30	П
3.2		35	30	
3.4 ~ 3.6			35	ı
3.7 3.8		40	35	1

Analog input [v]		Hate [%]		l
3.9 ~ 4.1	1	4	0	
4.2		45	40	
4.4 ~ 4.6	П	4	5	١
4.7 4.8		50	45	
4.9 ~ 5.1	П	5	0	ı
5.2	П	55	50	
5.3				
5.4 ~ 5.6	Ц	5	5	
5.7		60	55	
5.8 5.9 ~ 6.1		6	0	
6.2	Н	- 0		
6.3		65	60	
6.4 ~ 6.6		6	5	
6.7		70	65	
6.8		-		
6.9 ~ 7.1	Ц	7	0	
7.2 7.3		75	70	,

Analog input [v]		Hate [%]			
7.4 ~ 7.6	7	<u></u> 75			
7.7	ĺ	80	75		
7.8		00	73		
7.9 ~ 8.1	Ц	8	0		
8.2		85	80		
8.3		00	00		
8.4 ~ 8.6	Ц	85			
8.7	ı	90	85		
8.8		90	65		
8.9 ~ 9.1		90			
9.2	ı	95	90		
9.3		93	90		
9.4 ~ 9.6	Ц	9	5		
9.7		100	95		
9.8		100	90		
9.9 ~		10	00	١	

- \*A minimum operating current is applied on each model for protection purpose.
- \*0.2 voltage hysteresis is provided.
- \*The value of voltage after 2nd decimal point are cut off.







Set by SG ready setting of remote controller

# 13. SG ready

Initial setting: No

Switch operation of heat pump by open-short of 2 terminals. Setting belows are possible

ignal	Working pattern
Vcc-bit2	
Open	Normal
Open	Heat pump and Heater OFF
Short	Capacity 1
Short	Capacity 2
	Vcc-bit2 Open Open Short

# Capacity setting 1

- Heating capacity \_\_\_\_%
- DHW capacity \_\_\_\_%

# Capacity setting 2

- Heating capacity \_\_\_\_%
- DHW capacity %

System setup 17:26, Wed
Solar connection
External error signal
Demand control
SG ready

Select [4] Confirm

# 14. External Compressor SW

Initial setting: No

Set when external compressor SW is connected.

SW is connected to external devices to control power consumption, ON signal will stop compressor's operation. (Heating operation etc. are not cancelled).

(NOTE) Does not display if there is no Optional PCB.

If follow Swiss standard power connection, need to turn on DIP SW of main unit PCB. ON/OFF signal used to ON/OFF tank heater (for sterilization purpose)

System setup 17:26, Wed

External error signal
Demand control
SG ready

External compressor SW

\$\displayset \text{Select} Confirm

# 15. Circulation Liquid

Initial setting: Water

Set circulation of heating water.

There are 2 types of settings, water and anti-freeze function.

(NOTE) Please set glycol when using anti-freeze function. It may cause error if setting is wrong.

System setup 17:26, Wed

Demand control

SG ready

External compressor SW

Circulation liquid

♣ Select [→] Confirm

# 16. Heat-Cool SW

Initial setting: Disable

Able to switch (fix) heating & cooling by external switch.

(Open): Fix at Heating (Heating +DHW)

(Short) : Fix at Cooling (Cooling +DHW)

(NOTE) This setting is disabled for model without Cooling.

(NOTE) Does not display if there is no Optional PCB.

Timer function cannot be used. Cannot use Auto mode.

System setup 17:26, Wed
SG ready
External compressor SW
Circulation liquid
Heat-Cool SW

Select [ -1] Confirm





# 3-4. Operation Setup

#### Heat

17. Water temp. for heating ON

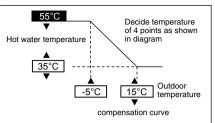
Initial setting: compensation curve

Set target water temperature to operate heating operation.

Compensation curve: Target water temperature change in conjunction with outdoor ambient temperature change.

Direct: Set direct circulation water temperature.

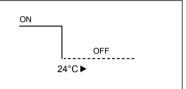
In 2 zone system, zone 1 and zone 2 water temperature can be set separately.



# 18. Outdoor temp. for heating OFF

Initial setting: 24°C

Set outdoor temp to stop heating. Setting range is 5°C ~ 35°C

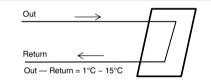


#### 19. $\Delta T$ for heating ON

Initial setting: 5°C

Set temp difference between out temp & return temp of circulating water of Heating operation.

When temp gap is enlarged, it is energy saving but less comfort. When the gap gets smaller, energy saving effect gets worse but it is more comfortable. Setting range is 1°C ~ 15°C



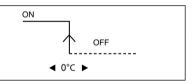
# 20. Outdoor temp. for heater ON

Initial setting: 0°C

Set outdoor temp when back-up heater starts to operate.

Setting range is -15°C ~ 20°C

User shall set whether to use or not to use heater.



# Cool

# 21. Water temp. for cooling ON

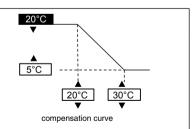
Initial setting: compensation curve

Set target water temperature to operate cooling operation.

Compensation curve: Target water temperature change in conjunction with outdoor ambient temperature change.

Direct: Set direct circulation water temperature.

In 2 zone system, zone 1 and zone 2 water temperature can be set separately.

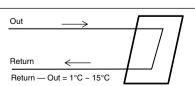


# 22. $\Delta T$ for cooling ON

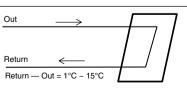
Initial setting: 5°C

Set temp difference between out temp & return temp of circulating water of Cooling operation.

When temp gap is enlarged, it is energy saving but less comfort. When the gap gets smaller, energy saving effect gets worse but it is more comfortable. Setting range is 1°C ~ 15°C







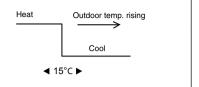


#### Auto

23. Outdoor temp. for (Heat to Cool) Initial setting: 15°C

Set outdoor temp that switches from heating to cooling by Auto setting. Setting range is 5°C ~ 25°C

Timing of judgement is every 1 hour

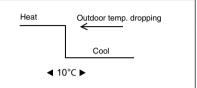


#### 24. Outdoor temp. for (Cool to Heat)

Initial setting: 10°C

Set outdoor temp that switches from Cooling to Heating by Auto setting. Setting range is 5°C ~ 25°C

Timing of judgement is every 1 hour



#### Tank

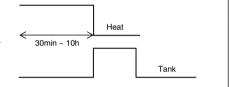
# 25. Floor operation time (max)

Initial setting: 8h

Set max operating hours of heating.

When max operation time is shortened, it can boil the tank more frequently.

It is a function for Heating + Tank operation.

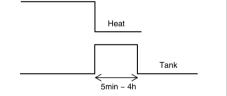


# 26. Tank heat up time (max)

Initial setting: 60min

Set max boiling hours of tank.

When max boiling hours are shortened, it immediately returns to Heating operation, but it may not fully boil the tank.



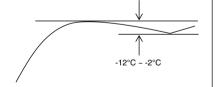
# 27. Tank re-heat temp.

Initial setting: -8°C

Set temp to perform reboil of tank water.

(When boiled by heat pump only, (51°C - Tank re-heat temp) shall become max temp.)

Setting range is -12°C ~ -2°C



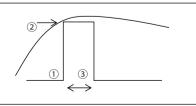
# 28. Sterilization

Initial setting: 65°C 10min

Set timer to perform sterilization.

- © Set operating day & time. (Weekly timer format)
  © Sterilization temp (55~75°C # If use back-up heater, it is 65°C)
- ③ Operation time (Time to run sterilization when it reached setting temp 5min ~ 60min)

User shall set whether to use or not to use sterilization mode.

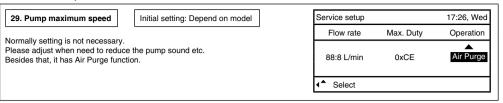


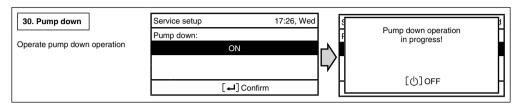


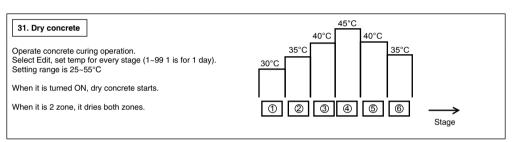


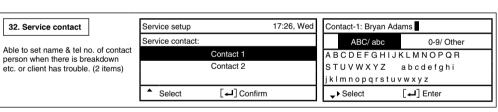


# 3-5. Service Setup















# 4 Service and maintenance

#### When connect CN-CNT connector with computer

Please use optional USB cable to connect with CN-CNT connector

After connected, it requests for driver. If PC is under Windows Vista or later version, it automatically installs the driver under internet environment.

If PC uses Windows XP or earlier version and there is no internet access, please get FTDI Ltd's USB - RS232C conversion IC driver (VCP driver) and install.

http://www.ftdichip.com/Drivers/VCP.htm

# If forget Password and cannot operate remote controller

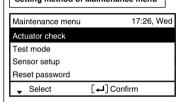
Press → + → + ► for 5 sec.

Password unlock screen appears, press Confirm and it shall reset.

Password will become 0000. Please reset it again. (NOTE) Only display when it is locked by password.

#### Maintenance menu

# Setting method of Maintenance menu



Press → + → + ► for 5 sec.

Items that can be set

- Actuator check (Manual ON/OFF all functional parts)
   (NOTE) As there is no protection action, please be careful not to cause any error when operating each part (do not turn on pump when there is no water etc.)
- Test mode (Test run) Normally it is not used.
- 3 Sensor setup (offset gap of detected temp of each sensor within -2~2°C range)

(NOTE) Please use only when sensor is deviated. It affects temperature control.

4 Reset password (Reset password)

## Custom menu

#### Setting method of Custom menu

Custom menu 17:26, Wed

Cool mode

Back-up heater
Reset energy monitor
Reset operation history

Smart DHW

Select

Please press 

+ ▼ + ◀ for 10 sec.

Items that can be set

- Cool mode (Set With/Without Cooling function) Default is without
  - (NOTE) As with/without Cool mode may affect electricity application, please be careful and do not simply change it.

In Cool mode, please be careful if piping is not insulated properly, dew may form on pipe and water may drip on the floor and damage the floor.

Backup heater (Use/Do not use Backup heater)
(NOTE) It is different from to use/not to use backup heater set by client. When this setting is used, heater power on due to protection against frost will be disabled. (Please use this setting when it is required by utility company.)

By using this setting, it cannot defrost due to low Heating's setting temp and operation may stop (H75)

Please set under the responsibility of installer. When it stops frequently, it may be due to insufficient circulation flow rate, setting temp of heating is too low etc.

- Reset energy monitor (delete memory of Energy monitor) Please use when moving house and handover the unit.
- Reset operation history (delete memory of operation history) Please use when moving house and handover the unit.
- 5 Smart DHW (Set Smart DHW mode Parameter)
  - a) Start time: Tank reboil at lower ON Temp. onward.
  - b) Stop time: Tank reboil at normal ON Temp. onward.c) ON Temp.: Tank Reboil Temp when Smart DHW start.



